Community Code of Conduct

HiveMQ provides numerous forums, both online and in-person, ("HiveMQ Community") where you might interact (both virtually and live), share, post content, messages, materials, or other items ("Content"). This code of conduct outlines our expectations for all those who participate in our HiveMQ Community, as well as the consequences for unacceptable behavior.

The online areas included in the HiveMQ Community may change from time to time but are accessed from and listed at https://www.hivemq.com/community.

Any use of or access to the online HiveMQ Community online sites by anyone under the age of 13 is prohibited.

Our commitment

HiveMQ aims to bring those working with MQTT together and to empower them to innovate and create the central nervous system between things, machines, and humans.

We are committed to fostering connection, collaboration, and innovation and balancing the needs, safety, and interests of all members of our HiveMQ Community. In the interest of fostering an open and welcoming environment, we pledge to make participation in our community a harassment-free experience for everyone, regardless of age, body size, disability, ethnicity, sex characteristics, gender identity and expression, level of experience, education, socio-economic status, nationality, personal appearance, race, religion, or sexual identity and orientation.

Guidelines

- Be generous. Aim to provide value and share what you can bring to our HiveMQ Community. Be kind, constructive, and helpful.
- Be active. Activity is key to any healthy and growing community. Being active can take many forms whether that's a welcome to new members, a question, something shared, or other contributions. Start a conversation.
- Be open. We all bring unique experiences and perspectives. Be open to new ideas and aim to learn.
- Be respectful. The best communities are welcoming and give everyone a sense of belonging. Be who you are and give regard for the feelings, wishes, rights, and traditions of others.

Our standards

You are responsible for your use of the HiveMQ Community, for any Content you provide, and for compliance with all applicable laws, rules, and regulations. You should only provide Content that you are comfortable sharing with others. We reserve the right to remove Content that violates this Community Code of Conduct, including for example, copyright or trademark violations or other intellectual property misappropriation, impersonation, unlawful conduct, or harassing content or Content which is otherwise contrary to law or our obligations. Furthermore, we expect all HiveMQ Community participants to abide by this Community Code of Conduct in all our online communities, in-person events, and other community gatherings that we host or sponsor.

Examples of behavior that contributes to creating a positive environment include:

- Using welcoming and inclusive language
- Being respectful of differing viewpoints and experiences
- Gracefully accepting constructive criticism
- Focusing on what is best for the community
- Showing empathy towards other community members

HiveMQ reserves the sole right to determine what is considered unacceptable behavior in the online communities we host or manage and at in-person events. Examples of unacceptable behavior by participants include the posting of any message, data, information, text, music, sound, photos, graphics, code, or other materials that contain, but are not limited to:

- Content that would constitute, encourage, or provide instructions for a criminal offense
- Viruses, corrupted data, or other harmful, disruptive, or destructive files
- The use of sexualized language or imagery and unwelcome sexual attention or advances
- Trolling, insulting/derogatory comments, and personal or political attacks
- Public or private harassment
- Publishing others' private information, such as a physical or electronic address, without explicit permission
- Other conduct that could reasonably be considered inappropriate in a professional setting
- Commercial activity. HiveMQ Communities are not a place for commercial activities such as recruiting, lead generation, marketing, or other solicitations via tactics such as unsolicited DMs and surveys. While apparent commercial behavior is easy to identify, non-obvious commercial behavior is a grey area. In general, if you are wondering if a post is commercially appropriate, ask our community team before posting a message that might be considered commercial, stating clear intent for the post and we'll provide you with direction.

Reporting concerns

If you see or experience something you don't like, respectfully ask for it to stop. If you need support, we're happy to help.

To report any concerns you can reach out to our community team either in-person or via email at community@hivemq.com.

In our HiveMQ Slack community, you can also use the Skunk Mod app to report content by adding a skunk emoji to any post which will automatically flag the content for our community team.

Participants asked to stop any harassing behavior must comply immediately.

Complaints will be reviewed at HiveMQ's discretion and our community team may take any action they deem appropriate, up to and including a temporary ban or permanent expulsion from the community without warning (and without refund in the case of a paid event). Our community team will maintain confidentiality about the reporter of an incident. Any use of the HiveMQ community in violation of the foregoing violates this Community Code of Conduct or the terms of use applicable to any online site and may result in, among other things, termination or suspension of your rights to use the HiveMQ community. HiveMQ reserves the right to suspend access to all HiveMQ Communities at any time, at HiveMQ's discretion.

We can't always be aware of everything going on, but you can expect that we will do our best to address situations that violate this Community Code of Conduct. We encourage anyone to come forward if they have a concern.

Last Update: Dec 4, 2023